



Internet Explorer Setup (Version 6, 7, 8 & 9)

Note: ClickPOS offer full support for Internet Explorer via the Windows operating system. Other browser and Operating systems will function but offer limited functionality and limited support.



- 1. Download and Run <u>ClickPOS Security Resolution</u>
- 2. Open Internet Explorer \rightarrow Tools \rightarrow Internet Options \rightarrow General Tab \rightarrow Settings (under browsing history).
- 3. IE8 & IE9 Users Only
 - Click Delete (Browsing history)
 - Ensure that 'Preserve Favorites Websites Data' is NOT checked and click delete

Ð	Delete temporary files, history, cookies, saved passwords, and web form information.	
	Delete	Settings

- 4. Temporary Internet Files = Every time I visit the webpage.
- 5. Disk space to use = 8mb. (1mb for IE6)
- 6. Click apply.



- 7. Internet Explorer \rightarrow Tools \rightarrow Internet Options \rightarrow Privacy Tab.
- 8. Drag slider bar to bottom; accept all cookies.

Settings Select a setting for the Internet zone.		
	Accept All Cookies	
	- Saves cookies from any website. - Cookies that are already on this computer can be read by the websites that created them	

9. Either un-check the pop-up blocker or add our sites to settings to allow ClickPOS pop-ups.



- 10. Click OK to save.
- 11. Reboot your PC.

Troubleshooting

Please contact ClickPOS Support for all troubleshooting on 03 9092 5300 (Option 2)