

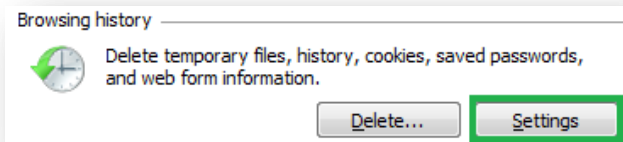
## Internet Explorer Setup (Version 6, 7, 8 & 9)

Note: ClickPOS offer full support for Internet Explorer via the Windows operating system.

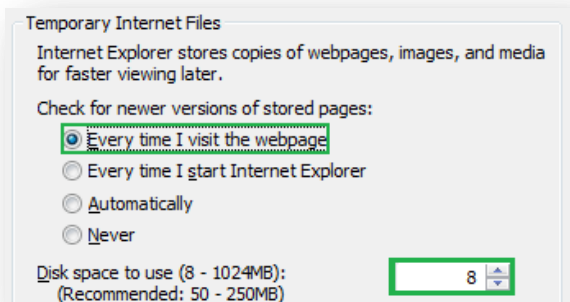
Other browser and Operating systems will function but offer limited functionality and limited support.



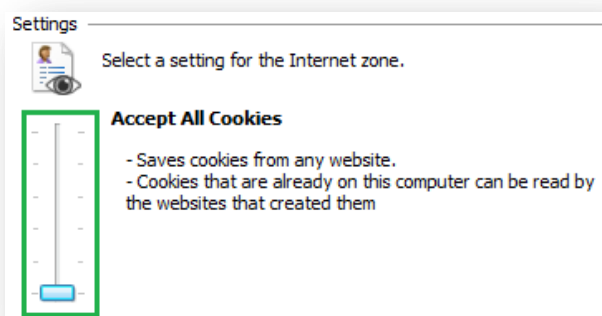
1. Download and Run [ClickPOS Security Resolution](#)
2. Open Internet Explorer → Tools → Internet Options → General Tab → Settings (under browsing history).
3. **IE8 & IE9 Users Only**
  - Click Delete (Browsing history)
  - Ensure that 'Preserve Favorites Websites Data' is NOT checked and click delete



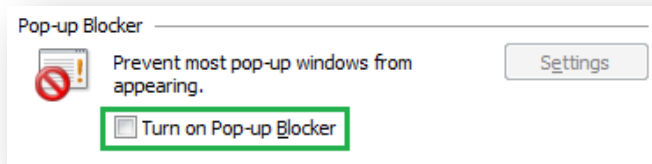
4. Temporary Internet Files = Every time I visit the webpage.
5. Disk space to use = 8mb. (1mb for IE6)
6. Click apply.



7. Internet Explorer → Tools → Internet Options → Privacy Tab.
8. Drag slider bar to bottom; accept all cookies.



9. Either un-check the pop-up blocker or add our sites to settings to allow ClickPOS pop-ups.



10. Click OK to save.
11. Reboot your PC.

## Troubleshooting

Please contact ClickPOS Support for all troubleshooting on 03 9092 5300 (Option 2)